

Mohammad S. Najjar

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Professional Summary

An assistant professor and researcher with four years of experience teaching theoretical and practical courses in Management Information Systems, combined with five years of practical experience as developer and systems analyst. Interactive teaching style to engage students and encourage them to learn and, sometimes, think outside the box. Conduct research on contemporary and timely information systems areas that are of both rigor and relevance.

Education

PH. D | 2014 | UNIVERSITY OF MEMPHIS

- Major: Business Administration
- Minor: Management Information Systems

MBA | 2007 | UNIVERSITY OF JORDAN

- Major: Business Management

B SC. | 2002 | UNIVERSITY OF JORDAN

Major: Computer Science

Employment

CHAIR OF THE DEPARTMENT OF MIS | UNIVERSITY OF JORDAN | 2018 – PRESENT

- Run the department's daily work.
- Work on the establishment of Master in Business Informatics program.
- Enhance the Bachelor of MIS program by proposing a modern curriculum.
- Participate in the AACSB accreditation committee for the School of Business.

ASSISTANT PROFESSOR | UNIVERSITY OF JORDAN | 2014 – PRESENT

- Teach courses such as: Principles of MIS, Electronic Business, Database Management Systems, IT Tools (HTML, CSS, JavaScript, and ASP.NET), and Systems Analysis and Design.
- Prepare syllabi, curricula, reading materials, exams, class projects, and quizzes.
- Deliver lectures in classrooms and computer labs.
- Perform teaching duties of grading, taking attendance, and providing feedback to students.
- Supervising and judging senior students' graduation projects.
- Conduct and publish research in reputable journals.
- Participate in committees to prepare and propose a new Master degree in Business Informatics.
- Propose courses for the new curriculum of the department.
- Participate in campus academic and social activities.

ANALYST/DEVELOPER | ELECTRICITY DISTRIBUTION COMPANY | 2004 – 2008

SYSTEMS ANALYST | EL ZAY READYWEAR MANUFACTURING CO. | 2002 - 2004

Publications

- Najjar, M. S., Dahabiyeh, L., & Nawayseh, M. (2018). Share if you care: the impact of information sharing and information quality on humanitarian supply chain performance-a social capital perspective. *Information Development*, 0266666918755427.
- Najjar, M. S. & Kettinger, W. J. (2013). Data Monetization: Lessons from a Retailer's Journey. *MIS Quarterly Executive*, (12:4), pp. 213-225.
- Najjar, M., & Bui, S. (2012). The influence of technology characteristics on privacy calculus: A theoretical framework. in *Proceedings of the 18th Americas Conference on Information Systems*, Seattle, WA, USA.
- Najjar, M. S., Smith, A. K., & Kettinger, W. J. 2010. 'Stuff' happens: A theoretical framework for internal IS service recovery. in *Proceedings of the Sixteenth Americas Conference on Information Systems*, Lima, Peru, August 12-15, 2010.

Work in Progress

- Najjar, M. S. & Dahabiyeh, L. Trust in the sharing economy: The role of legitimacy and process transparency. Submitted to *Journal of the Association for information Systems*.
- Najjar, M. S. When money talks: Personal data monetization. Submitted to *Information & Management*.
- Najjar, M. S., Kettinger, W. J., & Kettinger, L. Internal information systems service recovery and IS service value: A service dominant logic perspective. Second round of revision at *European Journal of Information Systems*.
- Najjar, M. S. & Algharabat, R. Love is blind: The role of user's affect and satisfaction in a privacy calculus context. Submitted to *Behaviour & Information Technology*.

Areas of Research Interest

- IS service recovery.
- IS and the sharing economy.
- Data Monetization.
- Information Assurance.

Scholarships

- University of Memphis Graduate Research Assistant Scholarship (2010-2014)
- University of Jordan Sponsored Graduate Student Scholarship (2009-2013)

References

- Bill Kettinger, William S. Lee Distinguished Professorship in Management, University of Clemson. Email: wkttngr@clemson.edu
- Robin Poston, Interim Dean, Graduate School; Professor, Department of Business Information and Technology, University of Memphis. Email: rposton@memphis.edu
- Rifat O. Shannak, Professor, Department of Management Information Systems, University of Jordan. Email: rshannak@ju.edu.jo