

CURRICULUM VITAE



Personal Details

Name Dr Taghrid Saleh Suifan
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Nationality Jordanian

Education

- BA (Business Administration), Jordan University, June 1996
- MA (Public Administration), Jordan University, March 2003
- PhD (Management / Team Effectiveness), Aston University / Birmingham, July 2010

Academic Career to date:

- 2014 - • Head of Business Administration Department
- 2013 - • Member of Higher Education Committee
- 2014- • Member of Plan Modification Committee
- 2013- • Member of the Syllabus Committee
- 2015- • Member of Committee Investigating Misconduct of Students on University Campus
- 2016- • Member of Committee Investigating Misconduct of Students at School of Business
- 2015-2016 • Member of the Committee for Developing Guidelines to Theses Format
- 2013 /2015 • Member of the Committee for Social Activities
- 2013 - • Reviewer for JU Business Administration Journal
- 2013 - • Reviewer at the Research and Development HR Centre /Faculty of Economy and Administration / Al-Qaseem SA University
- 2013 / 2014 • Assistant Dean for Development and Quality Assurance
- 2013 /2014 • Member of the Accreditation Committee
- 2013 /2014 • Member of the Library Committee
- 2013- • Internal Examiner of Masters Thesis submitted in the Department
- 2013- • Supervisor of MBA Students
- 2013- • Assistant Professor at JU/Business Department
- 2012 • Full time Lecturer at JU/ Business Department

- 2011 /2012
2011
 - Member of Beta Gamma Sigma, the honor society serving business programmes accredited by AACSB (Association to Advance Collegiate Schools of Business.
 - Visiting Lecturer at JU/ Business Department
- 2010
1999 -2003
 - Lecturer at Faculty of Business Administration at Jordan University in Management, Organisational Behaviour and Public Organizational Management.

Non Academic Career

- 2011 -
 - Volunteer at Jordan Red Crescent: Coordinating Community Services, Building Capacity and Communication Skills of staff and volunteers
- 2003-2010
 - Assistant to the Chairman of Standing Commission Red Cross/Red Crescent/ Geneva
- 1999 -2003
 - Director of Training Department / JRC
 - Assistant to Vice-Chairman Standing Commission Red Cross/Red Crescent / Geneva
- 1996 -2003
 - Director of President's Office – Jordan Red Crescent

Voluntary record

- 1996 - President of Youth Branch – Jordan Red Crescent
- 1991 - 1996 Head of Youth Branch – Jordan Red Crescent
Supporting JRC youth throughout Jordan in the fields of first aid, primary health care, disaster management, volunteering etc.
- 1990 - 1991 Assistant to Director of Operations at JRC – Gulf Crisis
- 1990 - 1991 Assistant to Youth Branch President – Jordan Red Crescent

Conferences/Seminars

- April 2016
 - The Fourth International Conference on “Sustainability Excellence Performance in Organizations / The University of Jordan - School of Business / Al Quds Open University – Faculty of Administrative and Economic Sciences. Amman - Jordan
- Oct 2015
 - The Fifth International Conference of “Trade Facilitation in the Arab Region” / The University of Jordan
- April 2015
 - The Third International Conference on Innovation Economy / The University of Jordan / Amman – Jordan
- May 2014
 - The Second International Conference: Business Dilemma: Green, Ethical, and Performance Requirements / The University of Jordan / Amman- Jordan.

- April 2014
 - Regional Conference: Establishing a Network for Crisis Response in the Arab Worlds. Amman – Jordan
- Dec. 2013
 - Master of Ceremony at the Launch of the Information Economy Report 2013 / UNCTAD United Nations Conference on Trade and Development.
- Oct 2013
 - The First International Conference on Understanding Global Business Environment: Its Economic, Financial Accounting, Marketing, and IT Dimensions / University of Jordan / Amman- Jordan.
- June 2010
 - June 9-12 International Human Resource Management conference, Aston Business School / Birmingham
- 2009
 - September 11-13 – XXXII Round Table on Non State Actors and International Humanitarian Law. Organized armed groups: A Challenge for the 21st Century / Sanremo
 - September 26-27 Donor Partnership Forum – RC/RC movement / Amman, Jordan
- 2008
 - December - pre-paramedic training course
 - April – Seventh International Scientific Conference - Faculty of Economics and Administrative Sciences – Zarqa Private University- The Implications of Global Economic Crisis on Business Organizations.
 - April 12-14 First Arab Conference for sustaining excellence and competitiveness in public and private sectors in cooperation with Arab Organization for Administrative Development / Arab league / Amman
- 2006
 - Workshop on HIV/AIDS Awareness and Communication Skills with Vulnerable Youth
 - Psychological Support Training Course
- 2004
 - April - International Federation Red Cross/Red Crescent – Leadership Course in Tunis – Phase 2
 - May – Gave lecture entitled ‘Voluntary Leadership’ to students at the UN University International Leadership Academy.
 - July – Participated in the Euro Med Youth Exchange Programme " Environmental Building Awareness"

- September – International Federation Red Cross/Red Crescent – Leadership Course – Phase 3
- 2003
 - General Assembly/Council of Delegates/International Conference – RC/RC Movement – Geneva
 - 27th Round Table on contemporary challenges at the International Institute of Humanitarian Law Sanremo/ Italy
 - August - International Federation Red Cross/Red Crescent - Leadership Course in Amman - Phase 1
 - International Federation Red Cross/Red Crescent – Project Planning Processes
- 1999
 - General Assembly/Council of Delegates/International Conference – RC/RC Movement – Geneva
- 1998
 - Berlitz Institute – Chicago / Linguistic Course
 - Wisconsin University/Jordan Red Crescent - Disaster Management Course.
 - Zain Alsharaf Foundation – Presentation Tools and Methods
- 1997
 - British Council Amman – Advanced English
- 1996
 - Zain Alsharaf Foundation – Fundraising Workshop
 - 26th Arab Red Crescent/Red Cross Conference - Amman
- 1995
 - ‘Dignity for All’ and ‘Respect for Woman’ Seminar Amman
- 1993
 - International RC/RC Youth Camp – Amman
- 1989
 - Basic First Aid Training

Publications

1. The Impact of Organizational Climate and Psychological Capital on Organizational Citizenship Behavior
International Journal of Business and Management
 Taghrid S. Suifan
 Vol. 11, No. 1; 2016

2. The Influence of Work Life Balance on Turnover Intention in Private Hospitals: The Mediating role of Work Life conflict
European Journal of Business and Management
 Taghrid S. Suifan, Ayman Bahjat Abdallah, Hannah Diab
 Vol. 8, No. 20, 2016
3. The Effect of a Manager's Emotional Intelligence on Employees' Work Outcomes in the Insurance Industry in Jordan
International Business Research
 Taghrid S. Suifan, Ayman Bahjat Abdallah & Rateb J. Sweis
 Vol 8, No. 9, 2015
4. Work–Life Balance Practices and Workplace Attitudes in Private Hospitals in Jordan
International Business Research
 Hannah Diab, Taghrid S. Suifan
 Vol. 9, No. 9; 2016
5. The effect of supply chain integration on technical innovation in Jordan: the mediating role of knowledge management
Emerald: Benching: an International Journal
 Ayman Bahjat Abdallah, Taghrid S. Suifan, Heba Ayoub
 (In progress)
6. The Effect of Human Resources Practices on Organizational Commitment: A Jordanian Study
Journal of Management Research / Macrothink Institute
 Taghrid Saleh Suifan
 Vol 7, No 4, 2015
7. Assessing Service Quality in Secondary Schools: The Case of Jordan
Benchmarking: An International Journal
 Rateb J Sweis, Hannah Diab, Firas Izzat Mahmoud, Taghrid Saleh Suifan, Samer Eid Dahiyat
 Vol, 23 ISS. 5 PP 2016
8. The Mediating role of Job Characteristics in the Relationship Between Organizational Commitment and Job Satisfaction
International Journal of Business and Management
 Ahmad A. Al-Tit & Taghrid S. Suifan
 Vol. 10, No. 9, 2015

9. Factors affecting quality in the Jordanian housing sector
International Journal of Housing Markets and Analysis
 Rateb J. Sweis, Rifat O. Shanak, Amjad Abu El Samen, Taghrid Suifan
 Vol 7, Issue 2, 2014

10. Priority Setting for Healthcare Facilities Maintenance
Life Science Journal
 Ghaleb J. Sweis, Rateb Sweis, Ruba R. AbuHussein, Mohammed Hiyassa, Taghrid S. Suifan
 Vol 11, No 2s, 2014

11. Exploring the Effect of Perceived Service Quality on Customers Satisfaction: A Study of Banking Sector in Jordan
Journal of Management Research
 Niveen M. Al-Sayyed, Taghrid S. Suifan, Afnan R. Alawneh
 Vol. 7, No.1, 2015

12. Employees' Attitudes in the Jordanian Pharmaceutical Companies Towards the Practice of Organizational Citizenship Behavior:
European Journal of Economics, Finance and Administrative Sciences
 Taghrid Suifan
 Issue 52, September, 2012

13. Evaluating the Impact of the Vocational Training Center at the Jordan Red Crescent Society on Female Beneficiaries
European Journal of Social Sciences
 Al-Louzi, Al-Hadid, Suifan
 Vol 34, No.2, 2012

14. Quality of Health Services Provided to Iraqis at Jordan Red Crescent Health Centers:
American Journal of Economics and Business Administration
 Taghrid Suifan
 Vol 6 No. 2 2010

15. Practices of Strategic Changes in Confronting Crises and its effect on Organizational Performance/ A Field Study on the Banking Sector Presented to 7th International Scientific Conference "The impact of International Financial Crisis on Business Organizations" Faculty of Economics and Administrative Sciences at Al Zarqa Private University from 10-11 November 2009.

16. A Qualitative Analysis of Product Innovation in Jordan's Pharmaceutical Sector
European Scientific Journal

Ahmad Mowafaq Ghannajeh, Mohammad AlShurideh, Zu'bi M. F. Al-Zu'bi, Abdullah Abuhamad, Ghaleb Abu Rumman, Taghrid Suifan, Abdel Hakim O. Akhorshaideh

Vol. 11 No. 4, 2015

17. Validating the Aston Team Performance Inventory: A Study of the Effectiveness of Healthcare Teams in Jordan
Presented in the 11th International Human Resource Management Conference 9th -12th June 2010, Aston Business School, Birmingham UK

18. Organizational Culture and its Correlation with Organizational Excellence at PALTel Group. Presented to Fourth International Conference on "Sustainability Excellence Performance in Organizations" The University of Jordan - School of Business / Al Quds Open University – Faculty of Administrative and Economic Sciences from 19-21 April 2016.

19. The Assessment of service quality in private hospitals in Amman area using the gap approach
Alaa Khraisat; Rateb Sweis; Rwan Saleh; Taghrid Suifan; Mohammed Hyassat, Adel Serea
International Journal of Productivity and Quality Management
(In progress)

Certificates and Awards

2012	Jordan Red Crescent Gold Medal for Distinguished services
2010	Certificate of Recommendation and Distinction – Professor Michael West/ Executive Dean/ Aston Business School- Birmingham UK
2003	Certificates of Recommendation and Distinction – Professors of Business Administration/Public Administration Faculties –the University of Jordan
1998	Jordan Red Crescent Silver Medal for services rendered to the Society
1996	Certificate of Recommendation and Distinction – Dean of Business Administration Faculty – the University of Jordan

- 1995 Jordan Red Crescent Award 'Respect for Women' on Red Cross/Red Crescent Day
- 1993 Certificate of Appreciation for role played during Gulf Crisis

Theses/ Dissertation Supervision

1. The Impact of Knowledge Management Capabilities on Innovation in Entrepreneurial Companies in Jordan. Ramez Qandah. 2014
2. Organizational Culture and its Relationship with Organizational Excellence in Palestine Telecommunications Company/Paltel Group. Haya Abdeen.2015
3. The Effect of Manager's Emotional Intelligence on Employees Attitudes in Commercial Banks in Jordan. Nancy Hakooz. 2015
4. The Impact of Core and Supportive Practices of Hazard Analysis and Critical Control Point on the Organizational Performance: Empirical Study on Foodstuff Companies in Jordan. Basheer Al-Kilani. 2015
5. The Role of Modern Leadership Styles in Enhancing Organizational Citizenship Behavior of the Employees Working in the Jordanian Commercial Banks Operating in Jordan. Odai Yaghmoor. 2015
6. The Effect of Supply Chain Management on Technical Innovation in Jordanian Manufacturing Companies: Investigating the Mediating Role of Knowledge Management Processes. Heba Ayoub 2015
7. The Relationship between Work-life Balance Practices and Workplace Attitudes in Private Hospitals in Jordan: The Mediating role of Work-life Conflict. Hannah Diab 2015
8. The Relationship between Transformational leadership and Employees Creativity in the Banking Sector in Jordan. Marwa Al-Janini 2015

Taught Courses

- **Graduate Level** : Organizational Behavior
- **Undergraduate level** : Organizational Behavior, Research Methods For Business, Business Ethics and Social Responsibility, Strategic Management, Total Quality Management, Health Care Services Management, Knowledge Management, Principles of Management.

Research Interests : Organizational Behavior, Teamwork, Leadership, Organizational Theory. Quality Management