

Dr. Jumana Ziad Al-Zoubi

Curriculum Vitae

BIODATA

Name: Jumana Ziad Al-Zoubi
Date of Birth: 1977
Nationality: Jordanian
Email: j.zoubi@ju.edu.jo

EDUCATION

1) Doctor of Philosophy Degree in Public Administration

Faculty of Economics and Political Sciences 2006-2010
With an average of (Excellent).
The University of Cairo - Cairo, Egypt

*Thesis: Effect of Information Technology in Knowledge management:
An Applied Study on Jordanian Ministries*

2) Master of Arts Degree in Public Administration

Faculty of Graduate Studies 2003-2005
The University of Jordan - Amman, Jordan
With an average of (3.44 out of 4).

*Thesis: Organizational factors effecting creativity behavior of Managers in Jordanian
Ministries: A Field Study.*

3) Bachelor of Arts Degree in Graphic Design

College of Arts 1995-1999
Yarmouk University - Irbid, Jordan
With an average of (84%).

PROFESSIONAL EXPERIENCE

Assistant professor

2015-until present

Department of Public Administration, business faculty, The university of Jordan

Assistant professor

2011- 2015

Department of management, business and finance faculty, The world Islamic Sciences and Education University.

Economic / Consultations - (SABEQ Program) at MIT

May 2009 to Sep 2011

At: Jordanian Ministry of Industry and Trade – Economic policy and consultation directorate.
USAID Funded Economic Development Project (SABEQ Program), Amman, Jordan

- I prepared the strategic plan of the Jordanian Ministry of Industry and Trade for the years 2010-2012
- Worked on the preparation of many legislation mainly Consumer Protection Law by using the (regulatory impact assessment method -RIA)

Director, Knowledge and Data Management Program.

2006-2007

Embassy of the Hashemite Kingdom of Jordan- Cairo, Egypt

I developed a new “Electronic Archiving and Communication System” that controls inter-office correspondence, computer and IT operations, creation and management of database, modernization of communication channels, establishment of operational internal networks, and establishment and management of security programs. The embassy of Jordan in Cairo was the first Jordanian embassy around the world to employ such advanced program.

Director, Organizing and Event Management.

• **The first conference of Pan Arab Project for Family health (PAPFAM)**

2006

This came under the patronage of HH Prince Talal Ibn AbdelAziz, and as a part of Arab Gulf program For United Nations Development organization (AGFUND) and the League of Arab States.

• **2nd Arab Women Summit under the patronage of H.M Queen Rania El-Abdallah**

2002

International Conferences Coordinator

1999-2001

- European Youth Program (for Ministry of Culture)
- Immigrant Arab Women Confrence- the patronage of HM Queen Rania El-Abdallah

Medical Conferences:

4th Spine Surgery Conference, 2nd and 3rd Ear, Nose and Throat Conference, 5th Internal Medicine Conference, 2nd International Diabetes Conference, 8th International Dentistry Conference

ACADIMEIC REASEARCHES:

1. Al- Zoubi, J., Al- Shawabkeh K., Al.Shaar Q. (2014). E-Government and its Impact on Knowledge Management Processes: A Case Study: Ministry of Industry and Trade in Jordan, **European Journal of Business and Management**, Vol. 6, No 38.pp. 46-56.
2. Al- Zoubi, J., Aboyassin N., Nsor N. (2016). The Effect of Knowledge Management Applications on Innovation: A Case Study. **International Journal of Business and Management**; Vol. 11, No. 4, pp 82-290.
3. Al- Zoubi, J., Hashem, T (2015). Information Quality and its Impact on the Marketing Performance in industrial Jordanian corporations , Field Study. **International Journal of Business, Humanities and Technology**, Vol. 5, No.5, pp. 48-56

CERTIFICATIONS

“PRIME” Certificate from Junior Chamber International (JCI)	
As the first member from the Middle East	2002
An Award in "ILM- first line management – 3 level"	2008
A full time course, at Bradford College – England	
"English language – full time course"	2008
At Bradford college - England	
E-learning course	2015

CONFERENCES

Member, Regional Forum for Young Entrepreneurs	2000
President of the Jordanian Delegation, JCI World Congress in Tunisia	2002
Host of “Prime Course”, as national President of JCI- Jordan	2004
Host of “Lead Course”, as national President of JCI- Jordan	2004

MEMBERSHIPS

International Pioneers Association	2000
Junior Chamber International- Jordan	2000
Founder and president, Local Jordan river chapter	2002
National President, JCI-Jordan	2004
As the first Arab, Jordanian and youngest president among 123 countries	