

Education

Doctor of Philosophy (PhD) in Information Systems Management. Warwick Business School, University of Warwick, UK. (10/2013 – 01/2017)

- Thesis title: IS Security Networks in Credit Card Fraud Prevention. My PhD research examined collective security efforts. I have conducted a historical case study of credit card fraud and how its prevention measures evolved over time. I developed a process model to explain how security networks achieve prevention and identify incentive mechanisms that are necessary to align the diverse interests of the network's heterogeneous actors.
- I was awarded a Postgraduate Certificate in Social Sciences Research upon the completion of the following modules: Practice of Social Research, Qualitative Research Methods, Quantitative Research Methods, and Philosophies of Social Science, and

Master of Science (MSc) in Information Systems Management and Innovation (with distinction). Warwick Business School, University of Warwick, UK. (10/2012 – 10/2013)

- Dissertation title: The Role of Information Technology in Supporting Commissioning Decision Making in the New GP-led Clinical Commissioning Groups of the NHS.
- Modules completed: Critical Issues in Information Systems, Organizational Analysis, Technological Innovation and Change, Data & Business Intelligence, Enterprise Systems Development, Digital Business Strategy & Social Media, Global Sourcing & Innovation, and Knowledge Work & Innovation.

Bachelor (BA) in Management Information System. Business School, University of Jordan, Jordan. (09/2004 – 08/2007).

- Graduated first on my class with a GPA 3.94 out of 4.

Experience

Assistant Dean for Development and Quality Assurance Affairs: Business School, The University of Jordan (Sep 2018 - present).

Assistant Professor of Management Information Systems: Business School, The University of Jordan (2017- present).

- Teaching a variety of modules such as Research Methods, Database Management Systems, Computer Ethics, and Principles of Management Information Systems.

Teaching Assistant: Digital Business Strategy module, Warwick Business School (2015-2016).

Quality Assurance Officer in Snsseo, Social Networking Search Engine Optimization, Amman – Jordan. (04/2011 – 08/2011)

- Testing various web applications to ensure they are bugs free, user friendly and according to design specifications.
- Write business requirements documents for new projects.

Project Management Officer in International Computer Systems – Financial Systems (ICSFS), Amman – Jordan. (03/2010 – 09/2010)

- Preparing plans for staff visits to our clients in various countries, preparing time sheets, following up with colleagues to ensure deadlines are met.

Quality Assurance Officer in International Computer Systems – Financial Systems (ICSFS), Amman – Jordan. (10/2007 – 03/2010)

- Testing various banking modules to ensure its compliance with banks' requirements.
- Installing releases under different platforms like Thin Linux, Thin Windows and GUI.
- Continuous support to our clients when they face any problems; technical or business.
- Training our new clients whether this training will be insight or oversight.
- Active member in implementation teams that were responsible for the conversion process of many banks in different countries; Egypt, Iraq and Algeria.

Conferences and Workshops

- International Conference on Information and Communication Systems, 2018. Irbid – Jordan. Presented a conference paper.
- Learning design workshop, 11-12 Nov, 2017 and 26 Nov, 2017 - University of Jordan
- Staff Development workshop, 11-13 Sep, 2017 - University of Jordan
- Edraak Regional Conference: Re-imagining Education in the Arab World. 13-14 Aug, 2017 – Amman.
- Enhancing Quality of Technology-Enhanced Learning (EQTeL) at Jordanian Universities Conference. May 8th, 2017. Amman – Jordan.
- Case Study Workshop, 2016 – University of Warwick.
- European Conference on Information Systems, 2015. Münster – Germany. Presented a research-in-progress paper.
- Centre for Ontology PhD/ECR Conference, 2015 - University of Warwick. Attendant.
- Innovations in Information Infrastructure workshop, 2015 - University of Warwick. Attendant.
- British Academy of Management (BAM) PhD workshop, 2014 and 2016. Presented my PhD research.

Publications

Malik Shahzad K. Awan, and Laila Dahabiyeh, 2018 “Corporate Attractiveness Index: A measure for assessing the potential of a cyber attack”. Proceedings of the 9th International Conference on Information and Communication Systems.

Mohammad S. Najjar, Laila Dahabiyeh, and Mohammad Nawayseh, 2018 “Share If You Care: The Impact of Information Sharing and Information Quality on Humanitarian Supply Chain Performance - A Social Capital Perspective”. *Information Development* (Article in Press).

Laila Dahabiyeh, 2017 “The Security of Internet of Things: Current State and Future Directions”. Proceedings of the 14th European Mediterranean & Middle Eastern Conference on Information Systems.

Laila Dahabiyeh, 2015 “Networks of Cybercrime Prevention: A Process Study of the Credit Card”. Research in progress paper – Proceedings of the 23rd European Conference on Information Systems.

Professional Activities

- The 4th International Conference on E-Publishing (2018), The University of Jordan – Reviewer and Session Chair
- 50th Hawaii International Conference on System Sciences (HICSS) 2017 – Reviewer
- 37th International Conference on Information Systems (ICIS) 2016 – Reviewer
- 49th Hawaii International Conference on System Sciences (HICSS) 2016 – Reviewer

Research Interests

My research interests are in the areas of: digital innovation, legitimacy of digital innovation, information systems security, incentives and collective action, and information technology and societal challenges.

Training and Development

As part of my personal development, I have participated in the following workshops through University of Warwick’s Careers and Skills Department:

- How to be an effective researcher
- Public engagement: the essentials
- Organizing References using EndNote Web
- NVivo 7 – An Overview for Complete Beginners, Working with Data
- Speedy reading
- Academic presentations
- Introduction to critical thinking – Masters

Academic Awards

- Dean’s Scholarship Award 2012-13, Warwick Business School.
- A scholarship from the University of Jordan to pursue my MSc and PhD study, 2012.
- Scholarship from the Ministry of Higher Education 2004-2007 to study my Bachelor degree. Amman – Jordan.