

Ali M Mistarihi

Doha Institute for Graduate Studies :

<https://www.dohainstitute.edu.qa/EN/Academics/SPADE/Programs/PublicAdministration/Pages/Faculty/Ali-Mistarihi.aspx>

ResearchGate : https://www.researchgate.net/profile/Ali_Mistarihi2/stats/report/weekly/2020-12-13

LinkedIn : <https://www.linkedin.com/feed/> ORCID: <https://orcid.org/0000-0002-1145-3887?lang=en>

Marital status: Married with 3 children.

Contact: email: amali997@yahoo.com. Mobile: +962(0)798693414.

QUALIFICATIONS:

- **2011:** PhD in Management. **Dissertation title:** “Managing Public Private Partnership (PPP) Infrastructure Projects in Jordan”. Griffith University (Australia).
<https://research-repository.griffith.edu.au/handle/10072/367464>
- **1999:** Masters in Public Administration. **Title of thesis:** “Factors Affecting Performance Level of the Internal Administrative Control Units in the Jordanian Gvt Orgs: A Field Study of the Units' Employees' Views”. Yarmouk University (Jordan).
<http://repository.yu.edu.jo/handle/123456789/4972>
- **1991:** BA in in Public Administration. Yarmouk University (Jordan).

EMPLOYMENT:

- **2023- Date:** Assistant Professor of Public Administration; Jordan University, Amman, Jordan.
- **2015- 2023:** Assistant Professor of Public Administration; Doha Institute for Graduate Studies, Qatar.
- **2012-2014:** Head of Public Administration Department and head of postgraduate programs in Management and Public Administration. Yarmouk University (Jordan).
- **2011-2015:** Assistant Professor of Public administration, Yarmouk university (Jordan).
- **2009/2010:** Teaching assistant in Management. Griffith University (Australia).
- **2000-2007:** Acting Head of Commercial Studies and Senior Instructor. Technical and administrative Training Institute (TATI), (Muscat, Oman).
- **1993-2000:** Teacher in the Jordanian Ministry of Education, (Amman, Jordan).
- **1991-1993:** Human Resources Section Head, UTICO, (Madaba, Jordan).

RESEARCH AND PUBLICATIONS:

Authored books:

Mistarihi, A., (2019). *Case studies in public administration from the Arab World*. Austin Macauley Publishers, London. (*Book in Arabic*). حالات دراسية في الإدارة العامة من الواقع العربي

<https://www.austinmacauley.com/author/mistarihi-dr-ali>

Refereed journal articles and book chapters:

Mistarihi, A. (2022). Two-factor model for public-private partnership (PPP): Evidence from international experiential learning, (in) Ali, H., & Bhuiyan, S., (Eds): *Institutional Reforms, Governance and Services Delivery in the Global South*. 1st Edition, Palgrave Macmillan. *Hardcover ISBN (978-3-030-82256-9); DOI (10.1007/978-3-030-82257-6); Series ISSN (2524-7301). Springer.*

https://link.springer.com/chapter/10.1007/978-3-030-82257-6_9?fbclid=IwAR0vjyff68KaPNZzf6BL75M_QK-A1pKtQA1pQDpPCMAEaKkY8FJRYzaQww

Mistarihi, A. (2022). The future of public sector organizations post-Corona pandemic: A predictive study. *Journal of Development & Economic Studies (Kuwait)*. (Article in Arabic) مستقبل منظمات الإدارة العامة ما بعد كورونا [ISSN 1561-0411: (Print)]. 24(1). https://www.arab-api.org/Files/Publications/PDF/779/779_2612022.pdf

Mistarihi, A. (2020). In Response to the Blockade Crises: The case of Qatar's Ministry of Commerce and Industry in managing the food sector during the Blockade Crisis. *Al Jinan scientific Peer-reviewed Journal (JSPRJ)*, Issue: (13):73-116. DOI: 10.33986/0522-000-013-002 (Article in Arabic). الاستجابة التنظيمية لتجاوز الأزمات: حالة وزارة التجارة والصناعة القطرية بإدارة أزمة الغذاء خلال المقاطعة <https://digitalcommons.aaru.edu.jo/aljinan/vol13/iss1/3>

Mistarihi, A. (2020). The quality of information circulated through social media and the responsiveness of government decision makers in Jordan, *Journal of the Arab American University*. 6(2): 18-53. (Article in Arabic). جودة المعلومات المتداولة في وسائل التواصل الاجتماعي ومدى استجابة متخذي القرارات الحكومية في الأردن لها [ISSN 2308-2623]. <https://www.aaup.edu/Research/Journals/journal-arab-american-university/Archive/Volume-6/Issue-2/2020>

Mistarihi, A. (2017). Social Responsibility: From the unilateral to the multilateral networked relationships, *Arab Journal of Administration (AJA)- Arado*. 37(4): 218-197. (Article in Arabic). المسؤولية الاجتماعية من الواقع الأحادي إلى المنظور الشبكي المتعدد <https://www.arado.org/AJA/Editions>

Mistarihi, A. Hutchings, K. & Shacklock, A., (2013). Differing opinions do not spoil friendships: Managing Public-private partnership (PPP) infrastructure projects in Jordan. *Public Administration & Development*. 33(5): 371-388. <https://onlinelibrary.wiley.com/doi/full/10.1002/pad.1651>

Mistarihi, A., Al Refai, M., AlQaid, B. & Qeed, M., (2012). Competency Requirements for managing public-private partnerships (PPPs): The case of infrastructure projects in Jordan, *International Journal of Business and Management (IJBM)*. 7(12): 60-73. <http://ccsenet.org/journal/index.php/ijbm/article/view/15744>

Non-refereed articles:

Mistarihi, A. (2020). Austerity management in the times of crises (2). *Arab Management News-Arado*. 1 November 2020. (Article in Arabic). إدارة التقشف في ظل الأزمات. <https://www.arado.org/MNGNews/?p=3520>

Mistarihi, A. (2020). Austerity management in the times of crises (1). *Arab Management News-Arado*. 26 October 2020. (Article in Arabic). إدارة التقشف في ظل الأزمات. <https://www.arado.org/MNGNews/?p=3517>

Mistarihi, A. (2020). How can institutions manage austerity while preserving their human capital? *Harvard Business Review HBR*. 6 September 2020. (Article in Arabic). كيف يمكن للمؤسسات أن تتقشف مع الحفاظ على رأسمائها البشري <https://hbrarabic.com/%d8%aa%d9%82%d8%b4%d9%81-%d8%a7%d9%84%d9%85%d8%a4%d8%b3%d8%b3%d8%a7%d8%aa/>

Contributions in refereed conference proceedings:

Mistarihi, A., (2017). Social Responsibility, a responsibility of whom? *Journal of Finance and Banking Studies*, 24(2): 7-18. Record ID: BIM-792303. [file:///C:/Users/Doody/Downloads/BIM-792303%20\(1\).pdf](file:///C:/Users/Doody/Downloads/BIM-792303%20(1).pdf)

Mistarihi, A., & Khasawneh, S. (2016). Public-private Partnerships (PPPs): Either three-Ps or back to one-P! Working paper presented in “*The 14th Arab Conference: New Trends in Hospital Management: PPPs for Sustainable Health Care Services*” by ARADO, Amman, Jordan 7-9 Dec 2015. <http://www.arado.org/HMC15/papers%5C05.pdf>

Other published work:

Mistarihi, A. (2019). Hope resides at the end of every dead end: Thoughts and reflections. 1st edition. Arab Scientific Publishers, Lebanon. 978-614-01-2767-8. <http://www.aspbooks.com/books/bookpage.aspx?id=323806-314883>

CONFERENCES PRESENTATION

Mistarihi, A. (2022). East or west, home is best: Will Public Administration return to its origins after refraining too far from home? Research paper presented at *the 1st International Conference on the Future of Public Administration: Global Experiences*, Yarmouk University, 26-27 Oct 2022.

Mistarihi, A. (2021). Factors influencing the successes and failures of PPP projects: An international perspective. Research paper presented at *the Qatar Chamber of Commerce & Industry Workshop titled: “Prospects for Partnership between Public & Private sectors after Covid-19 pandemic*, Dec 12th, 2021.

Mistarihi, A. (2021). The future of public sector organizations post-corona pandemic, paper presented at *the 10th Annual Association for Middle Eastern Public Policy & Administration (AMEPPA) Conference* Hamad Bin Khalifa University, Doha Qatar (December 7-8, 2021). <https://ameppa.org/ameppa-conference-2021/>

Mistarihi, A. (2020). The future of public organizations after Corona and onwards: A predictive study. Research paper presented at the *9th Global AMEPPA Conference on Public Policy and Administration in Middle East: Crises, Conflicts and other Challenges*. 8 December 2020, State of Qatar. <https://ameppa.org/2020-qatar/>

Mistarihi, A. & AlSharam, M., (2020). Organization Memory and Learning: Do Organizations Really Learn? (Evidence from the State of Qatar). Research paper presented at the *9th Global AMEPPA Conference on Public Policy and Administration in Middle East: Crises, Conflicts and other Challenges*. 9 December 2020, State of Qatar. <https://ameppa.org/2020-qatar/>

Mistarihi, A., (2020). Labor market after Corona- What has changed and what is require? at the International Bousala Conference on *Towards Future Economy*, Dubai, UAE. 17 October 2020. <https://www.iceuae.ae/?p=1811>

Mistarihi, A. & Ali, H., (2019). A framework for strategic leadership competencies to deliver on national visions and strategic plans: Implications for Qatari top-level public sector managers. Research paper presented at the *IASIA-Doha Institute Regional Conference on Human Resources Capacity Development for Achieving National Development Agendas*. 12 December 2019, Doha, Qatar. <https://www.ias-iisa.org/event/7>

Mistarihi, A. (2019). *A Two-factor model for public-private partnership (PPP) success: Evidence from the globe*. Research paper presented at the IASIA-Doha Institute Regional Conference on Human Resources Capacity Development for Achieving National Development Agendas. 11 December 2019, Doha, Qatar. <https://www.ias-iisa.org/event/7>

Mistarihi, A. (2019). *The institutional response to overcoming crises (the case of the Qatari Ministry of Trade and Industry in managing the food sector during the boycott crisis)*. Research paper presented at symposium addressed *The Institutional Response to political Crises*, held at the Doha Institute for Graduate Studies. 28 October 2019, Doha, Qatar. (Symposium in Arabic).

Mistarihi, A. (2018). *Social responsibility leadership: From theory to practice and vice-versa*. Research paper presented at *The 3rd Annual International Forum on Education and Civic Engagement*, held at the Community College of Qatar. 17 April 2018. (Forum in Arabic).

Mistarihi, A. (2018). *Social responsibility from past to present*. Research paper presented at *The 5th Social Responsibility Conference (Responsibilities despite Challenges)*, held at the Doha Institute for Graduate Studies. 26 February 2018, Doha, Qatar. (Forum in Arabic).

Mistarihi, A. (2017). *Present State of Published Research in PA Reform in the Arab World*. Research paper presented at *The International Conference: Toward a Quality Public Service Education*, held at the Doha Institute for Graduate Studies and NASPAA. 13-14 November 2017. Doha, State of Qatar.

Mistarihi, A. (2017). *Social responsibility, a responsibility of whom?*. Research paper presented at *The 2nd International Scientific Conference for social responsibility*, held at the Doha Institute for Graduate Studies. 16-18 April 2017, Doha, Qatar. (Forum in Arabic).

Mistarihi, A. & Khasawneh; S., (2015). *Public-private Partnerships: Either three-Ps or back to one-P!*. Research paper presented at *The 14th Arab Conference on Public-private Partnerships (PPPs) for Sustainable Health Services*, held at The Arab Administrative Development Organization (ARADO). 7-9 December 2015, Amman, Jordan.

Membership in professional associations:

- A member of American Society for Public Administration (ASPA). <https://www.aspanet.org/ASPA/Publications/Public-Administration-Review/Public-Administration-Review.aspx>
- A member at The Association for Middle Eastern Public Policy and Administration (AMEPPA). <https://ameppa.org/>
- A member at the Asian Association for Public Administration (AAPA). <http://www.aapa.asia/>

Fellowships of a learned society, prizes and awards:

- Won the "Best Research Paper Award" presented at *The 2nd International Scientific Conference for Social Responsibility*, held at the Doha Institute for Graduate Studies. 16-18 April 2017, Doha, Qatar. Paper titled: "Social responsibility, a responsibility of whom?". <https://www.alwatan.com/news-details/id/72047/d/20170419>

Contribution to research bodies:

1. A member of the Editorial Board and reviewer for Hikama (2020-2022).

2. A reviewer for a PhD proposal to *Mrs. Maryam Al Hammadi*, a PhD student at the University of Tunis, titled "The effectiveness of strategic plans to regulate the media sector in the State of Qatar". 8 November 2020.
3. A reviewer for a PhD thesis questionnaire survey titled "The Impact of Transformational Leadership in Achieving Strategic Superiority through Strategic Agility as a mediating variable: A field study on the Qatari transportation sector" to *Mr. Mohammad Al-Hajri*, a PhD student at Mutah University, Jordan. 10 October 2020.
4. Participated as a commentator on "The Constitutional Question and Democratic Transition in the Arab Countries Conference" held by The Arab Center for Research and Policy Studies, Doha, Qatar. 27 September 2020.
5. A reviewer for a master's thesis questionnaire survey titled "An Empirical Study on Dimensions of Service Quality in Land Cargoes Operators and Customer Satisfaction Towards Sustainability of Jordanian Logistics Industry: The Mediating Effect of Business Culture" to *Mr. Saleh Irshaidat*, a Master student at Malaysia Terengganu University, Jordan. 29 August 2020.

TEACHING, TRAINING DELIVERY & STUDENT SUPERVISION

Courses Taught:

- 1) Public Administration Theories (MPA; Graduate level; Doha Institute for Graduate Studies.
- 2) Public Human Resource Management (MPA/EMPA; Graduate level; Doha Institute for Graduate Studies).
- 3) Employee Training & Development (T&D- AS 379, taught in English); Yarmouk University.
- 4) Public Leadership, Change and Conflict Management (MPA/EMPA/EEMPA; Graduate level; Doha Institute for Graduate Studies).
- 5) Introduction to Citizenship, Governance and Public Administration (MPA; Graduate level; Doha Institute for Graduate Studies).
- 6) Managing Not-for-profit Organizations (MPA; Graduate level; Doha Institute for Graduate Studies).
- 7) Foundation Skills in Public Administration (MPA; Graduate level; Doha Institute for Graduate Studies).
- 8) Organization Behaviour (OB- AS 201/601; graduate & undergraduate; taught in English); Yarmouk University.
- 9) Organization Theory & Design (OD- AS 465/AS 665; graduate & undergraduate; taught in English); Yarmouk University.
- 10) Human Resource Management (HRM- AS 351, taught in English); Yarmouk University.
- 11) Theory of Decision-making (DM-AS 470, taught in English); Yarmouk University.
- 12) Research Methods (AS 464, taught in English / Arabic); Yarmouk University.
- 13) Special Topics in the Management of Public Administration (AS 690, Graduate level; taught in English / Arabic); Yarmouk University.
- 14) Public Administration in Jordan (PAD160, taught in Arabic); Yarmouk University.
- 15) Public-Private Partnerships (PPPs- PA641, AS 414/614, undergraduate & graduate; taught in English and Arabic); Yarmouk University and Doha Institute for Graduate Studies.
- 16) Research Methods (AS 200/AS 494; taught in English & Arabic); Yarmouk University.
- 17) Fundamentals of Public Administration Theory (PAD 260, taught in English); Yarmouk University.

- 18) Human Resource Management (HRM); Griffith University, Australia.
- 19) Other (various public administration, business and management courses delivered occasionally from 2000 till 2022).

Supervision of students' theses/capstone projects (master's level):

	Student Name	Thesis/Capstone Title	Year
1	Nusaibah Bani Salman; Yarmouk University	<i>Orientation Programs of the New Faculty Members at the Jordanian Public Universities and its Impact on their Job Performance. Master thesis.</i>	2013
2	Hadeel Al Mistarihi; Yarmouk University	<i>Level of Practicing Aggressive Behaviour of Clients & Patients against Medical Staff Working in Jordanian Hospitals and its Impact on their Performance". Master thesis.</i>	2014
3	Saif Al Shiyab; Yarmouk University	<i>Organizational Factors Related to Public Institutions that Influence Encouraging Investment in Jordan. Master thesis.</i>	2015
4	Noora Al Fardi; Doha Institute	<i>Factors impacting the achievement of the Qatari Independent School (IS) goals.</i>	2017
5	Walaa Yousef; Doha Institute	<i>Challenges facing the Qatari women in balancing their professional and social lives.</i>	2018
6	Abdul Aziz Zaman; Doha Institute	<i>Requirement conditions for public-private partnerships in Qatar: The case of Sport Clubs.</i>	2018
7	Alia Al Basti; Doha Institute	<i>The impact of the training strategies provided by the Center for Training and Educational Development (CTED) on teachers' performance in Qatar.</i>	2018
8	Mazyouna Al Nuaimi; Doha Institute	<i>Setting out a code of conduct for the Qatari public service employees.</i>	2018
9	Thuaba Omer; Doha Institute	<i>Language barriers between patients and healthcare providers in Qatar</i>	2018
10	Muna Al Kuwari; Doha Institute	<i>Challenges facing the quality of the educational environment in public schools in the State of Qatar.</i>	2018
11	Ahmed Ali; Doha Institute	<i>Designing training and development strategic plan for the Qatari General Civil Aviation Authority</i>	2018
12	Amal Muhasin; Doha Institute	<i>The extent OF The efficiency of applying the policy of Localization in the public sector in Qatar and the challenges facing its implementation"</i>	2018
13	Muna Al Sulatiti; Doha Institute	<i>Development of Corporate Strategies (Women Creativity Center - Proposed Strategy) (2019-2021)</i>	2018
14	Ahmed Al Shikh ; Doha Institute	<i>The role of public audit committees as a governance mechanism in reducing financial corruption: The case of the Audit Bureau in Qatar.</i>	2019
15	Noora Manaa; Doha Institute	<i>How effective is the National Cybersecurity Strategy launched in 2014 in Qatar?</i>	2019
16	Abdul Aziz Maskin; Doha Institute	<i>Challenges and obstacles to the process of making and building leaders in the Qatari public sector.</i>	2019
17	Abeer al Abdul Ghani; Doha Institute	<i>The effectiveness of Results-based strategic planning model as an input to the second national development strategy (2018-2022) in Qatar.</i>	2019
18	Alia Al Hallabi; Doha Institute	<i>A strategic plan for qualifying and training Qatari cadres to manage public-private partnership projects</i>	2019
19	Fathiya Al Jabor; Doha Institute	<i>Towards a strategy for developing scientific research in Qatar.</i>	2019
20	Nawaem Al Sadah; Doha Institute	<i>The competencies required for the Qatari public sector leaders to achieve Qatar National Vision 2030.</i>	2019
21	Noor Al Shahrani; Doha Institute	<i>Using the means and methods of the private sector to improve public service institutions' image in Qatar</i>	2019

22	Aish Ajlan Al Kuari; Doha Institute	Challenges facing the application of transformational leadership in Ooredoo Telecom in Qatar.	2019
23	Hussain Al Habbabi; Doha Institute	How compatible is the performance evaluation system to the national strategic goals? Evidence from the ministry of Administrative Development, Labor and Social Affairs in Qatar.	2020
24	So'ud Al Shammari; Doha Institute	Effective leadership practices among managers in Ooredoo Qatar.	2020
25	Umair Al Naaimi; Doha Institute	Towards a national strategic plan to help the Qatari students choosing their future career paths.	2020
26	Noura Al Hajiri; Doha Institute	The role of leadership behaviors and practices in developing public sector employees' performance. The case of Customs Authority in Qatar.	2020
27	Mohammad Al Obaidli; Doha Institute	The effectiveness level of the employee performance evaluation system in the Qatari public sector.	2020
28	Maha AlSharam; Doha Institute	Organization Memory and Learning: Evidence from the State of Qatar	2020
29	Nada Al Shahrani; Doha Institute	Qatarization of technical-type jobs: Challenges and suggested solutions.	2020
30	Saoud Al Shammari; Doha Institute	The Reluctance of Qatari Youth Workforce to Work in The Private Sector	2020
31	Hind Al Khulaifi; Doha Institute	Employee Retention at Qatar Islamic Bank: Why QIB high potential Qatari staff are resigning	2020
32	عہود كربون	تأثير أزمة جائحة كورونا على كفاءة إدارات الموارد البشرية بالقطاع العام في تحقيق أهدافها (دراسة تطبيقية على وزارة التجارة والصناعة)	2021
33	عائشة آل سرور	تقييم ممارسات عدد من الجهات الحكومية القطرية في تحقيق أهداف مبادرة التحول الرقمي من وجهة نظر الجمهور المستهدف	2021
34	سالم العبيد	نموذج مقترح إنشاء مركز وطني لإدارة الأزمات بدولة قطر	2021
35	وداد ربيعة	مدى فاعلية عملية الإرشاد الأكاديمي الجامعي في تحقيق أهدافها (حالة جامعة قطر)	2021
36	مها الضبيدي	نحو نموذج مقترح لمركز وطني للفكر والأبحاث الاستشرافية والاستشارات في دولة قطر (National Think Tank – NTT)	2021
37	عايشة الذهب	Readmission cost reduction in Hamad Medical Corporation	2021
38	نداء الصادق	Evaluating the effectiveness of the Qatari government interventions in response to Covid-19	2021
39	فاطمة المهدي	Evaluating Qatar University Practices in Increasing Qatari Male Youth in Selection of STEM Majors	2021
40	خميس الكواري	مستوى تطبيق خصائص المنظمة الذكية بالقطاع العام القطري) حالة المجلس الأعلى للقضاء القطري)	2022
41	أشواق آل خليفة	دور القيادة الاستراتيجية في بناء السمعة التنظيمية في المؤسسات الحكومية القطرية	2022
42	حسين هندالله	التحديات الإدارية والتنظيمية التي تواجه عمليات إعادة الهيكلة بالقطاع العام الصومالي	2022
43	نوره السليطي	دور التحديات والعوائق التي تواجه عمليات التطوير الإداري في عدد من الجهات الحكومية القطرية	2022

Guest speakers invited to my lectures (during my service at the DI)

	Guest speaker	Course	Talk briefing
1	الأستاذ عبد العزيز المجلي، مدير معهد الإدارة العامة القطري	MPA 614, Spring 2021	أدوار معهد الإدارة العامة وطبيعة عمله في تدريب وتنمية وبناء قدرات موظفي القطاع العام القطري، بالإضافة إلى الصعوبات والتحديات التي واجهت المعهد في سبيل تحقيق غاياته خاصة أثناء أزمة كوفيد-19، وكيف تم التعامل مع تلك التحديات.
2	الأستاذة أفرح العذبة، جامعة قطر	MPA 614, Spring 2021	عرضت الضيفة تجربتها الشخصية والمهنية في مجال الاستقطاب والتوظيف في جهة عملها، بالإضافة إلى التحديات التي واجهت عمليات الاستقطاب والتوظيف وكيف تم التعامل معها.
3	Mrs. Walaa Yousuf, a DI x-graduate student, Qatar	MPA 616, Fall 2019	How to manage change initiatives and to be a good leader, reflecting on personal experiences.
4	Dr. Mousa Alaya, University of Radboud Nijmegen, The Netherlands	MPA 631, Spring 2018	Disparities of NGOs acting in the turbulent states, reflecting on Yamen.
5	Mr. Nasser Al M'ghaiseeb - Qatar Foundation	MPA 631, Spring 2017	Strategic directions at Qatar Foundation, threats and challenges.

6	Dr. Mohammed Ibrahim - Raf Association	MPA 631, Spring 2017	<i>Budgeting for NGOs, a focus on managing revenues and expenditures: the case for Raf- Qatar</i>
7	Dr. Mohammed Qadiri - Florida State University	MPA 614, Spring 2016	<i>Employment, pay and incentives in the United States (Figures and implications): A comparative view).</i>
8	Mr. Jamal Al Ghanim- Al Jazera, Qatar	MPA 614, Spring 2016	<i>How to link training and development to the institutional performance systems (IPS at Al Jazeera).</i>
9	Mr. Mohammed Al Jufairi-A Qatari Innovator and CEO & Owner of various companies	MPA 616, Fall 2017	<i>The most effective leadership style in managing personal and institutional challenges and opportunities.</i>
10	Mrs. Rana Al Hajiri- State Audit Bureau, Qatar	MPA 616, Fall 2017	<i>How to manage change initiatives and to be a good leader, reflecting on personal experiences.</i>

A discussant for Master's degree thesis (Among many other.):

	Student Name	Thesis Title	Institution	Year
1	Omer Al Ansary	<i>The role of transformational leadership in promoting an organizational culture and creativity (Al-Jazeera case study)</i>	Doha Institute	2018
2	Odit Othman	<i>The Availability of Project Management Causes of Failure and their Impact on PWH Goals' Achievement.</i>	Yarmouk University, Jordan	2015
3	Raghad Khasawneh	<i>Governmental Monetary & Fiscal Policies on Public Budget Deficit in Jordan.</i>	Yarmouk University, Jordan	2014
4	Amer Abu Nasser	<i>Factors Affecting Attitudes towards Purchasing Online.</i>	Yarmouk University, Jordan	2014
5	Alia Kanan	<i>The Application Level of Jordanian Public Sector Development and its Impact on the Reduction of the General Budget Deficit.</i>	Yarmouk University, Jordan	2014
6	Zain Al Shiyab	<i>Level of Job Satisfaction and its Impact on Employees' Commitment at JSMO.</i>	Yarmouk University, Jordan	2013

Training delivery:

1. (November 29 – Dec 1, 2020): Designed and delivered a 3-day training program on “*Effective Supervisory Leadership Skills*” to supervisory-level employees of the Qatar Fund for Development, organized by the DI Excellence Centre for Training & Consulting (ECTC).
2. (May 2017): Opportunities emerging from Job Fairs, a training program offered at the Doha Institute for Graduate Studies.
3. (2013-2014): Different training topics in essential management skills offered to Yarmouk University employees.
4. (October 2012): Decision-Making Skills for top-level government officials (Ministry of Interior); Civil Service Bureau, Jordan.
5. (October 2012): Decision-Making Skills for top-level government officials (different ministries); Civil Service Bureau, Jordan.
6. (Nov 2012): Problem Solving Techniques for top and middle-level government officials (different ministries); Civil Service Bureau, Jordan.
7. (December 2012): Decision-Making & Problem-Solving Skills for top and middle-level government officials (different ministries); Civil Service Bureau, Jordan.

8. Since joining the Doha Institute, I taught a total of 37 courses, all of which are core courses (except for two), distributed over 12 semesters. So, every year, there has been an increase of (30%) on my teaching load over the prescribed quorum.
9. During my service at the DI, the number of students I taught reached (577) students including providing capstone supervision to 28 students.

ADMINISTRATION AND SERVICE

Program/Inter-disciplinary activities

1. Active and rigorous participation in the application process for the accreditation of the program from NASPAA (from 2016 to 2021).
2. Editorial board for Hikama, a peer-reviewed journal of public administration and public policy (from October, 2019 to 2022).
3. A committee member of the program's annual faculty recruitment and selection (2016-2020). Screened around 450 applications, interviewed around 25 candidates.
4. Active participation and involvement in students' selection process for admission to PA program at the DI (Committee head in 2020 and member since 2015). Screened around 1200+ student applications, interviewed around 350+ candidate students.
5. An academic advisor for 62 students at the program (from 2015 to date).
6. Attending the NASPAA Retreat at the Riggs Hotel on October 14, 2019.
7. A member in the Counselling Committee of the program (2018 to date).

University-level activities

1. Delivered a public lecture titled: "States at the Rise, what is the Common Secret?" on October 7, 2020. The lecture presented 9 international experiences of states that have recently risen and suggested a framework for developing countries attempting to refrain out of the 'bottle-neck'. Dr. Hind Al Muftah contributed in presenting the experience of Qatar. Doha Institute for Graduate Studies, Qatar.
2. A committee member of the DI website (2019 – 2021).
3. Participated in developing the framework for the DI Doctorate degree program relating to public administration field of study (2019-2020).
4. Active attendance and engagement in the TLA workshops at DI (Aug, 25 2019 to Dec, 2020).
5. Participated in DI Students' internship *ad hoc* committee aiming to prepare a working manual for student engaged in field training. Feb, 2019.
6. Delivered a public lecture on "*Prospects for Developing Public Administration Model for the Arab World*". (20.11.2018).
7. Participated in Arabic Language Affairs Committee (*ad hoc committee*) formed to enhance Arabic language across the DI. Feb, 2019.
8. Represented the school in the DI Faculty Assembly Steering Committee. (2016-2019).
9. Organized an open day for Poster Presentations for Students' capstone projects. (13.05.2018).
10. Representing the department in the Open Day for public administration candidate students. (07.11.2018).
11. Participating in the DI Open Day for public administration candidate students. (18.11.2017).
12. Participated in Academic Integrity Committee (*ad hoc committee*) to ensure complying to academic Code of Good Practice. (2017).
13. An Honoured guest of issue 13 of Zajel Newsletter. (July, 2017).

14. Organized and delivered training workshop for DI students on effective presentation skills at the Job Fair. (02.05.2017).

External engagement

1. Participating in formulating and reviewing the Qatar National Strategy (2017-2022 & 2023-2030).
2. Attended the annual Qatari Population Day and actively participated in discussions on its theme "Population Policy: Between Reality and Expectations". October 22, 2019. <https://www.ppc.gov.qa/ar/MediaCenter/events/Pages/20191023.aspx>.
3. Attended the annual Qatari Population Day and actively participated in discussions on its theme "One year since the launch of the second population policy of the State of Qatar 2017-2022.". October 31, 2018. <https://www.ppc.gov.qa/ar/MediaCenter/events/Pages/20181031.aspx>
4. Attended the annual Qatari Population Day and actively participated in discussions about "Population Policy: Between Reality and Expectations". October 22, 2019.
5. An interview with Al-Jazeera TV channel on "The Future of Jobs" for "This Morning" TV program on December 23, 2019.
6. An interview with Radio Qatar on "Finding the Way for a Unique Public Administration Model for the Arab World" on November 20, 2018.

Other forms of service and distinctions

- Published 80+ articles in local and regional newspapers revolving around various management, government and social affairs. (2011-date).

References are available upon request.

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